

Notice of public meeting of Community Safety Overview & Scrutiny Committee

To: Councillors Douglas (Chair), Orrell (Vice-Chair), Fraser,

Healey, Hodgson, King and Warters

Date: Tuesday, 14 January 2014

Time: 5.30 pm

Venue: The Thornton Room - Ground Floor, West Offices (G039)

AGENDA

1. Declarations of Interest

Members are asked to declare:

- Any personal interests not included on the Register of Interests
- Any prejudicial interests or
- Any disclosable pecuniary interests which they may have in respect of business on this agenda.

2. Minutes (Pages 3 - 10)

To approve and sign the minutes of the meeting of the Community Safety Overview and Scrutiny Committee held on 12 November 2013.



3. Public Participation

At this point in the meeting members of the public who have registered to speak can do so. The deadline for registering is **5.00pm on Monday 13 January 2014.** Members of the public can speak on agenda items or matters within the remit of the committee.

To register to speak please contact the Democracy Officer for the meeting, on the details at the foot of the agenda.

Please note that this meeting, including public speakers, will be sound recorded to allow members of the public to listen to the proceedings without having to attend the meeting. The sound recording will be uploaded onto the Council's website following the meeting.

4. Verbal Update on Community Safety Arrangements Across the North Yorkshire Region

Steve Waddington, Assistant Director Housing and Community Safety, will give a verbal update on community safety arrangements across the North Yorkshire Region.

5. Attendance of City of York Council Representatives on the Police and Crime Panel, and the Police and Crime Panel Support Officer

The City of York Council Representatives on the Police and Crime Panel, and the Police and Crime Panel Support Officer will be in attendance for this item.

6. Further update on recommendations arising (Pages 11 - 18) from the previously completed Community Resilience Scrutiny Review

This report provides Members with an update on the implementation of the recommendations arising from the previously completed Community Resilience Scrutiny Review.

7. Update on Tethered Horses Policy

Steve Waddington, Assistant Director Housing and Community Safety, will give a verbal update on the Tethered Horses Policy.

8. Safer York Partnership Bi-Annual (Pages 19 - 40) Performance Report

This report from the Safer York Partnership provides an update on performance.

9. Quarter 2 Finance and Performance Update (Pages 41 - 46) for Environmental Services and Public Protection

The purpose of this report is to provide an update on financial performance, service plan improvement actions and performance measures for Environmental Services and Public Protection.

10. Verbal Update on Ongoing Reviews

A verbal update will be given on the ongoing scrutiny reviews.

11. Urgent Business

Any other business which the Chair considers urgent.

Democracy Officer: Name: Jayne Carr Contact Details:

Telephone – (01904) 552030 Email – jayne.carr@york.gov.uk

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports



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- register by contacting the Democracy Officer (whose name and contact details can be found on the agenda for the meeting) no later than 5.00 pm on the last working day before the meeting;
- ensure that what you want to say speak relates to an item of business on the agenda or an issue which the committee has power to consider (speak to the Democracy Officer for advice on this);
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Further information about what's being discussed at this meeting

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Access Arrangements

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If you have any further access requirements such as parking closeby or a sign language interpreter then please let us know. Contact the Democracy Officer whose name and contact details are given on the order of business for the meeting.

Every effort will also be made to make information available in another language, either by providing translated information or an interpreter providing sufficient advance notice is given. Telephone York (01904) 551550 for this service.

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Holding the Cabinet to Account

The majority of councillors are not appointed to the Cabinet (39 out of 47). Any 3 non-Cabinet councillors can 'call-in' an item of business following a Cabinet meeting or publication of a Cabinet Member decision. A specially convened Corporate and Scrutiny Management Committee (CSMC) will then make its recommendations to the next scheduled Cabinet meeting, where a final decision on the 'called-in' business will be made.

Scrutiny Committees

The purpose of all scrutiny and ad-hoc scrutiny committees appointed by the Council is to:

- Monitor the performance and effectiveness of services;
- Review existing policies and assist in the development of new ones, as necessary; and
- Monitor best value continuous service improvement plans

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City of York Council	Committee Minutes
Meeting	Community Safety Overview & Scrutiny Committee
Date	12 November 2013
Present	Councillors Douglas (Chair), Orrell (Vice-Chair), Fraser, Hodgson, King and Warters
In attendance	Councillor Fitzpatrick
Apologies	Councillor Healey

20. Declarations of Interest

Members were asked to declare at this point in the meeting any personal interests not included on the Register of Interests, or any prejudicial or disclosable pecuniary interests they may have in respect of the business on the agenda.

Councillor King declared a personal interest in agenda item 5 (minute 24 refers), as a member of the North Yorkshire Fire and Rescue Authority.

21. Minutes

Resolved: That the minutes of the meeting of 10 September 2013 be confirmed and signed as a correct record.

Referring to minute 19 (Work Plan), Councillor Warters expressed his dissatisfaction that an item on the Policy on Tethered Horses had not been included on the agenda for the meeting. He stated that a report on this issue had been requested sometime ago. The Scrutiny Officer apologised for this omission and it was agreed that the item would be included on the agenda for the next meeting.

22. Public Participation

At this point in the meeting, Cllr Fraser withdrew from the meeting to avoid a potential conflict of interest of roles.

It was reported that there were no registrations to speak at the meeting under the Council's Public Participation Scheme.

The Chair, referring to the issue that had been raised by Mr. Sutcliffe under the Public Participation item at the previous meeting, gave a verbal update on the action that she had taken following the meeting. She stated that she had met with two representatives from RACY to discuss the issues that had been raised. Details were given of the timeline in which the changes had been implemented and the consultation that had taken place with the members of RACY. The new model was one that was in place in other local authorities. The Chair stated that, having attended the meeting, she was satisfied that appropriate consultation had taken place and that the new arrangements would improve links with the Police and would continue to provide support for retailers. Copies of the timeline for the implementation of the changes, along with copies of the documents that RACY had sent to its Members during the consultation were tabled for Members' consideration.

The Chair reminded Members that RACY's operational issues were not within the remit of the Community Safety Overview and Scrutiny Committee but that their role related to ensuring that retailers were receiving the support they required.

Resolved: That a letter be sent to Mr Sutcliffe outlining the

action that had been taken to investigate the issues

he had raised at the previous meeting.

Reason: To ensure that Mr Sutcliffe is aware that those

issues that had been raised and which were within the remit of the Community Safety Overview and

Scrutiny Committee had been investigated.

Action Required

1. Send letter MC

23. Attendance of Cabinet Member for Environmental Services

The Cabinet Member for Environmental Services had been due to attend the meeting to discuss his priorities and challenges but was now unable to be present. It was therefore proposed to reschedule his attendance to the meeting on 14 January 2014.

It was agreed that officers would note the questions that Members were intending to raise with the Cabinet Member and would seek responses following the meeting.

Members raised the following issues:

- Clarification as to the procedures that would be in place in respect of parish councils who wished to have salt bins refilled.
- Concerns had been raised regarding the misallocation of bins to the Micklegate Ward, had this issue been addressed?
- The residents of Brockfield Park Drive and Brockfield Road, Huntington had expressed concern that, although their roads were not gritted, the gritting vehicles used this route causing disturbance to them.
- Were arrangements in place for the ad hoc supply of grit and salt to strategic sites in the event of very severe weather conditions?
- Were the temporary bags that had been used previously still available if required?

Officers agreed to take back the questions and provide responses to Members following the meeting¹.

Resolved: That the attendance of the Cabinet Member for Environmental Services be rescheduled to the

meeting on 14 January 2014.

Reason: To enable the Committee to be updated on the

priorities and challenges for the parts of his portfolio

which fall within the remit of the Committee.

Action Required

1. Provide information requested

RW

24. York and North Yorkshire Fire and Rescue Service

Members considered a report from the North Yorkshire Fire and Rescue Service. The Group Manager gave a presentation on their work in support of the Safer York Partnership [a copy of the presentation is attached to the online agenda papers for this meeting].

Members were given details of the three main strands of activity:

- Intervention (attending and dealing with emergencies)
- Prevention (proactive community safety work)
- Protection (technical fire safety activity)

Details were given of the resources that were in place and of the "York Project" which was intended to deliver a more effective intervention service.

Resolved: That the report from the North Yorkshire Fire and

Rescue Service be noted.

Reason: To ensure that Members are informed of the

contribution made by the service to the Safer York

Partnership.

25. Implementation of Recommendations from Previously Completed Scrutiny Reviews

Members considered a report which provided an update on the implementation of the recommendations arising from the following previously completed scrutiny reviews which fell within the remit of the Committee:

(i) Community Resilience Scrutiny Review

Consideration was given to Annex A of the report, which detailed progress in implementing recommendations from the Community Resilience Scrutiny Review. It was noted that, having been made aware of the update information provided, the Chair had requested some additional information. The questions she had raised had been included in Annex A. Members were concerned to note that responses to the questions had not yet been received.

Members stated that they did not consider that sufficient progress had been made to sign off the recommendations and requested that officers attend the next meeting to provide further information.

(ii) Winter Maintenance Review

Referring to the agreed remit of the Winter Maintenance Review, Members expressed concern that the wording "control" had been used in respect of residents' and visitor expectations. They suggested that the words "to address" would have been more appropriate. The Scrutiny Officer advised that as the review was completed and the recommendations approved by Cabinet, it would not now be possible to amend the wording of the remit. None the less Members requested that the Scrutiny Officer seek advice on this matter as they did not believe it appropriate for the wording to be used.¹

(iii) <u>Taxi Licensing Scrutiny Review</u>

Members noted the progress that had been made in implementing the recommendations of the Taxi Licensing Scrutiny Review. The Council's Taxi Licensing Policy had been revised as a result of the scrutiny review and Members agreed that it would be helpful to receive a report at a future meeting to ascertain how successfully the revised policy had been embedded into working practices. They requested that members of the Taxi Associations also be invited to attend the meeting to ascertain their views on its implementation. Members were informed that there were proposed changes to national regulations in respect of taxi licensing.

Resolved: (i) That the report be noted.

- (ii) That, in respect of the recommendations arising from the Community Resilience Review, officers be requested to attend the next meeting to clarify progress on the implementation of the recommendations.
- (iii) That, in respect of the recommendations arising from the Winter Maintenance Review, a report on the embedding of this council policy be brought to the meeting on 11 March 2014.

(iv) That, in respect of the recommendations arising from the Taxi Licensing Review, a report on the embedding of this council policy be brought to the meeting on 22 April 2014 to which representatives of the Taxi Associations also be invited to attend.

MC

Reason: To raise awareness of those recommendations which are still to be fully implemented.

Action Required

1. Seek clarification as to whether the wording could be avoided in future

26. Work Plan and Verbal Update on Ongoing Scrutiny Reviews

- (i) Members gave consideration to the Committee's work plan. Members sought clarification as to why the attendance of the Police Commissioner had been deferred on three occasions. Officers stated that the Police Commissioner had initially been unavailable to attend although subsequently it had been suggested that she may decide to send someone to represent her at meetings of this nature. Members requested that a further invitation be sent to the Police Commissioner requesting that she meet with the Committee in person and that the letter be copied to the Police and Crime Panel¹.
- (ii) A verbal update was given on ongoing scrutiny reviews.

<u>Domestic Waste Recycling Review</u>

This review was ongoing although no further progress had been made since the start of the year. Concerns had been expressed regarding officer support for this review.

• A-Boards Task Group

The Chair stated that she had carried out research into the arrangements that other local authorities had in place in respect of A-Boards. The Task Group had met at the end of September and had been concerned at the quality of the information that had been provided by officers supporting the review. However, progress was now being made and it was intended to hold a meeting with interested parties at the end of January. Members queried whether officers had expressed concerns regarding the implications in enforcing a policy on A-Boards. They were informed that assurances had been given that there would be an opportunity for officers to contribute to the report in terms of detailing any implications and risks associated with the implementation of the recommendations.

- Resolved: (i) That the work plan be approved subject to the inclusion of the following agenda items:
 - Attendance of Cabinet Member for Environmental Services (meeting of 14 January 2014)
 - Policy on Tethered Horses (meeting of 14 January 2014)
 - Update on progress in respect of the recommendations arising from the Community Resilience Review (meeting of 14 January 2014)
 - Report on embedding of Winter Maintenance Policy (11 March 2014)
 - Report on the embedding of the Taxi Licensing Policy (22 April 2014)
 - (ii) That the update on the work of the ongoing scrutiny reviews be noted.
- Reasons: (i) To ensure that the Committee has a planned programme of work in place.
 - (ii) To ensure that the Committee is kept updated on the ongoing work of the scrutiny reviews and can monitor progress.

Action Required 1. Send letter

MC

Councillor Douglas, Chair [The meeting started at 5.30 pm and finished at 6.45 pm].

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Community Safety Overview & Scrutiny Committee Report of the Assistant Director, Governance & ICT

14 January 2014

Update on Implementation of Recommendations from Previously **Completed Community Resilience Scrutiny Review**

Summary

This report provides Members with an update on the implementation of 1. the recommendations arising from the previously completed scrutiny reviews which fall within the remit of this overview & scrutiny committee.

Background

- Community Resilience Scrutiny Review 2. At a meeting in September 2012, this Committee agreed they would like to carry out a review on adaptation to climate change. Their concerns centred on the increase in localised surface water flooding (not river flooding) and they questioned what plans the Council had in place to respond.
- 3. At a meeting in November 2012, the Committee received a presentation on the changing climate, flood risk and emergency planning in respect of flooding in general. They considered information on York's vulnerability to past events e.g. flooding, snow, wind and storms etc, and, the consequential disruption to Council and/or Partner organisations processes i.e. interference with day to day service delivery and normal operational regime. They also looked at the predicted changes in climate for the future and its potential impact.
- 4. In January 2013, the Committee received information on Surface Water Management and queried if there were ways in which communities could assist the council in identifying flood risks, and learnt that the Local Flood Risk Management Strategy included consultation and engagement with the community. Also, that the council encouraged residents to notify them when persistent surface water problems occurred in order that they could be assessed.

- 5. Having considered all of the information provided, the committee agreed that a review of Surface Water Management was not required following Cabinet's approval of a new Surface Water Management Plan. However having learnt that the new plan was generic for across the whole city, this raised the question of community preparedness for any form of emergency, as the Committee perceived a gap in emergency preparedness at community level. They therefore agreed that the focus of their scrutiny review should be on the arrangements in place to enable communities to be more resilient in times of emergency.
- 6. Work on the review concluded in April 2013 and the Committee concluded that:
 - The approach taken by East Riding of Yorkshire Council to community resilience planning could be adapted and combined with current practices in York e.g. Snow Wardens, Flood Wardens etc, for introduction across the city.
 - The introduction of community emergency plans could be supported by the Council's Emergency Planning Unit and the Communities & Equalities Team, and the completed plans could lie beneath the Community Contracts currently being drawn up.
 - The council's partners e.g. North Yorkshire Fire & Rescue and Yorkshire Water would be willing to support and help fund the process of introducing community resilience plans.
 - It would also be useful to provide individual households with advice and guidance on emergency preparedness.
- 7. In May 2013 the review recommendations were approved by Cabinet, and a report presents the first update on their implementation was presented to this Committee at its last meeting in November 2013.
- 8. Ahead of the November meeting, having been made aware of the update information provided, the Chair of this Committee requested some additional information. The Chair's questions together with the additional information are shown in Annex A.

Consultation

9. The Assistant Director of Housing & Community Safety has provided the update information contained within Annex A, and will be in attendance at this meeting to answer any questions arising.

Options

- 10. In light of the additional information provided, Members may now agree:
 - a. The recommendations have been fully implemented and sign them off as completed.
 - b. The recommendations remain unimplemented and therefore:
 - i. Seek clarification on when the required work is to be undertaken
 - ii. Request a further update and the attendance of the relevant officer at a future scrutiny meeting

Council Plan 2011-15

11. The Community Resilience Review supported the Council's priority to build strong communities and be a city full of active and self-reliant communities, where everyone has an effective voice in local issues and where there is a strong sense of belonging.

Implications

 There are no known Financial, Human Resources, Equalities, Legal, ITT or other implications associated with the recommendation made in this report.

Risk Management

13. In compliance with the Council's risk management strategy, there are no known risks associated with this report.

Recommendations

- 14. Members are asked to note the contents of this report and
 - i. Sign off all recommendations from the Community Resilience Review that have been fully implemented.

Reason: To raise awareness of those recommendations which are still to be fully implemented.

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Contact Details

Author: Chief Officer Responsible for the report:

Melanie Carr Andrew Docherty

Scrutiny Officer Assistant Director, Governance & ICT

Scrutiny Services 01904 55

01904 552063

Wards Affected: All

For further information please contact the author of the report

Background Papers: None

Annexes:

Annex A – Update on Community Resilience Review Recommendations

Implementation Update of Approved Recommendations from Community Resilience Scrutiny Review

Recommendation	Implementation Status as of November 2013
 i) Strengthen Community Resilience by following best practice as implemented by others (e.g. East Riding of Yorkshire Council) through the introduction of Community Resilience Plans 	Community (Resilience) Emergency Plans are already in place, the authority has 7 in place at the moment, albeit some of which have been in place without review for some time.
	Following Cabinet agreeing the recommendations from Scrutiny work has been ongoing to engage with communities approach to their own resilience
	Follow up questions:
	 Were these 7 plans in place before the review? Yes
	 When were they introduced? Templates and assistance were offered as far back as 2007 with varying levels of acceptance. Additionally 2 Speed training events were held previous to this last, in 2010/11- 1 at Riccall to which York Parish/ward councils were invited and 1 at York Council for Voluntary Services specifically for York parish/ward councils. How up to date are they? Unknown - they are the property and responsibility of the Parish Councils Are they all Parish Council ones? Yes

ii) Work with Communities to help them identify any available external funding	Will follow as a result of work coming out of (iii)
	Follow up questions:
	 If any communities have decided to proceed what support has CYC given to help them identify ext. Funding? No communities have yet come forward, however the support will predominantly be guidance to support communities to do it themselves
iii) Work with appropriate partners to encourage their support and assistance	A community training event was carried out on the 3 rd October supported by 5 Partners (Fire, Environment Agency, Met Office, British Red Cross & North Yorkshire Police)
	The aim was to provide focused information on how the agencies work and how communities could support them and how they could support the communities to become more resilient.
	Follow up questions:
	 How many attended the event? 58 Which communities did they represent? Mainly residents, other attendees included representatives from Parish councils, City Councillors, Resident Associations, Yorkshire 4x4 Response, North Yorkshire County Council, AgeUK York, Derwent Infant School, Integrated Services – ACE and North Yorkshire and York PCT - Harrogate

- Are further events planned?
 - We will review and evaluate both this event and the flood conference, held earlier in the year, with a view to responding to feedback and running future events with a potential focus on how residents can help themselves and get involved e.g. volunteering.
- Does the pack produced contain the contact details for all the partners?
 - Yes

The follow on stage from this will be to work with interested communities to develop new Community (Resilience) Emergency Plans

Follow up questions:

- How many have since expressed an interest in developing a community plan?
 - None
- What follow up has been done to encourage them?
 - At this point none. The focus of the Emergency Planning team has been Business Continuity internally to the authority and a significant increased commitment to the Tour de France. We hope to re-contact all parishes/wards in the new year with offers of assistance.
- What response have Residents Forums given to the new Community Resilience Emergency Plans?
 - A number attended the speed training exercise, although none have yet come forward requesting support to develop a community resilience plan.

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SYP Bi-Annual Board Performance Report

January 2014

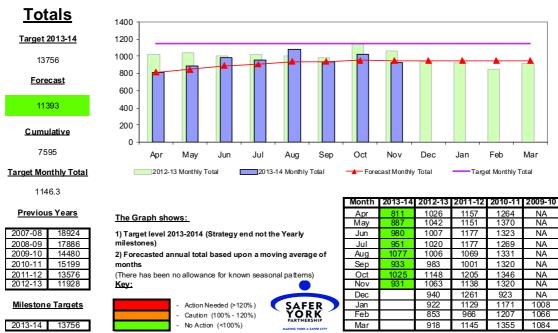
PERFORMANCE REPORT ON COMMUNITY SAFETY PLAN 2011-14

1. Introduction and Overview

- 1.1. Data and/or update information on progress is not held by the Safer York Partnership support team for all of the indicators contained within the plan.
- 1.2. The report will be presented in a form in line with the Community Safety Plan 2011-14 which has the following priorities;
 - Acquisitive Crime
 - Anti-Social Behaviour
 - Violent Crime

- Business Crime
- Re-offending Information
- Other Indicators

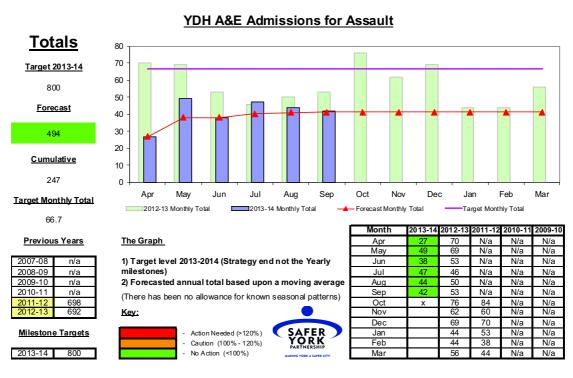
York - All Crime (from IQUANTA)



- 1.3. Overall levels of recorded crime continue to shows signs of reduction, with monthly totals in the first eight months being below target. At current rates it is predicted that recorded crime will fall by just under 5% which accounts to around 550 crimes.
- 1.4. York has remained in 10th place within its Iquanta crime family, after improvement from 13th place to 10th at the start of the year.
- 1.5. At the time of writing the final drafts to the York JSIA are being completed and the priorities that fall out of this will be available in the next month.

2. Violent Crime

- 2.1. Violent crime records in 2013/14 suggest that total levels in the city will continue to slowly fall and there may be reduction of 2500 cases of violent crime (10%) by the end of the year. Levels of violence and damage crimes within York's Cumulative Impact Area (City Centre) and the city centre continue to reduce.
- 2.2. York is currently in 8th place within its IQUANTA family for violent crime. A recent study of violent crime in York for the last 12 months compared to other similar night-time economy cities suggests that York has one of the lowest violent crime rates. This is a comparison of all violent crime, not Night-time economy crime.
 - o Cambridge has 12.5 Violent Crimes per 1000 Population
 - York has 12.6 Violent Crimes per 1000 Population
 - Leeds has 14.7 Violent Crimes per 1000 Population
 - o Oxford has 17.8 Violent Crimes per 1000 Population
 - Leicester has 22.7 Violent Crimes per 1000 Population
 - o Lincoln has 19.0 Violent Crimes per 1000 Population
 - Nottingham has 27.4 Violent Crimes per 1000 Population
- 2.3. Levels of anti-social behaviour on a Saturday afternoon over the summer within the city centre (Op Erase) are similar to levels last year, although there have still been concerns raised from agencies and the public that this is an ongoing issue..

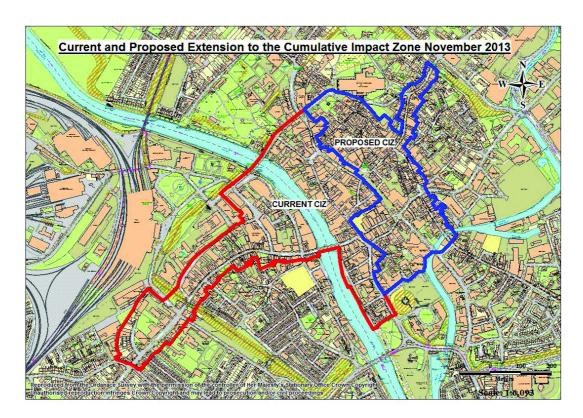


2.4. Information available from Accident and Emergency suggests that levels and patterns of attendance at YDH A&E department for victims of violent assault may reduce by around 30% in 2013/14. Further work has been

completed with this data-set, whereby all records have been analysed to understand where the assault took place. This analysis shows that we are able to link 15% of records back to licensed premises, and this figure in 2013-14 has been roughly similar to previous years. There is no valid location in around 50% of incidents

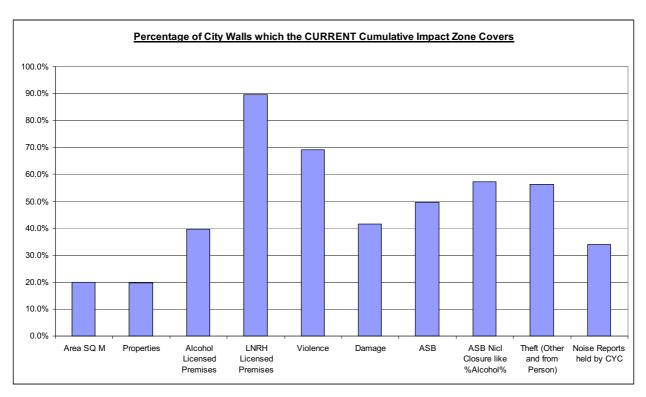
A&E Attendences at York for "Assault" were location is "Licensed Premise"													
Financial Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Est.
2011-12							10	14	16	6	4	4	108
2012-13	9	6	6	9	6	11	8	8	17	4	12	10	106
2013-14	5	10	8	5	5	8							82

% ot Total A&E Attendences at York for "Assault" were location is "Licensed Premise"													
Financial Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Est.
2011-12							12%	23%	23%	11%	11%	9%	15%
2012-13	13%	9%	11%	20%	12%	21%	11%	13%	25%	9%	27%	18%	15%
2013-14	19%	20%	21%	11%	11%	19%							17%



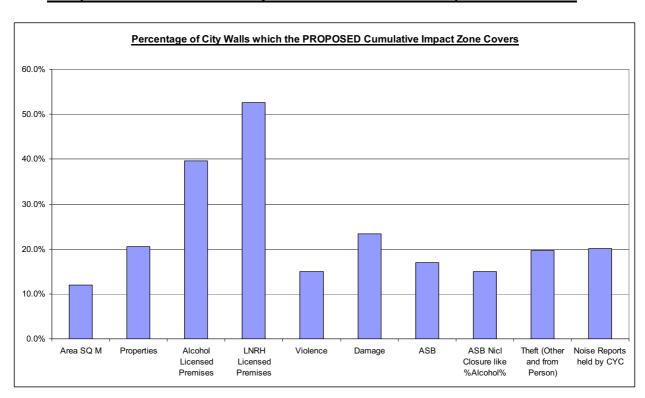
2.5. The application for the review of the cumulative impact area was heard at the licensing committee in October. Permission was granted to consult the relevant licensed premises and authorities on the expansion of the zone to include Goodramgate / Fossgate and Swinegate. The consultation also contained specific reference to off-licensed premises due to multi-agency concerns through the AVANTE task group about the growing number of medium sized supermarkets opening in the city centre and problems with 'alcohol loading'.

Comparison Charts of % of City Walls totals which the Current CIZ covers



(In these charts City walls refers to "the area within the city walls, and the small area of Blossom Street which is in the CIZ, but sits outside the City Walls")

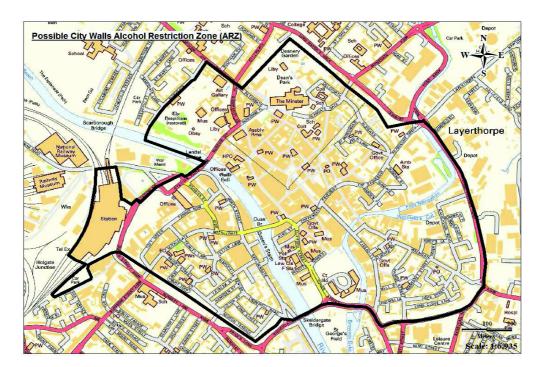
Comparison Charts of % of City Walls totals which the Proposed CIZ covers



(In these charts City walls refers to "the area within the city walls, and the small area of Blossom Street which is in the CIZ, but sits outside the City Walls")

Document created by Safer York Partnership on 06/01/2014

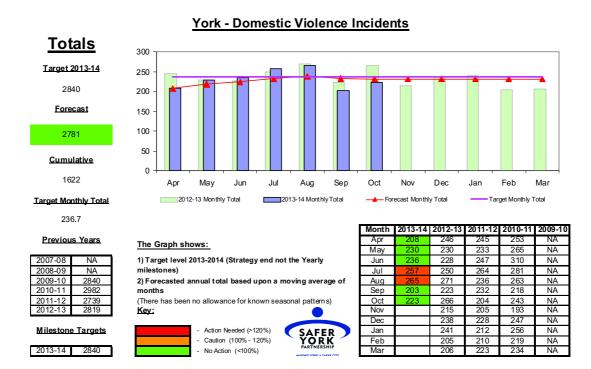
- 2.6. A study of crime in the vicinity of licensed premises has recently been updated. This study shows evidence that there are 115 premises that have a license which extends past midnight, which have some form of crime within a 50m Radius, during its licensable hours. 115 premises are 47% of the total premises which have a license after midnight. This study also shows that there are 71 premises that have a license which extends past midnight, which have some form of violent crime within a 50m Radius, during its licensable hours. 71 premises are 29% of the total premises which have a license after midnight.
- 2.7. Progress continues with the Alcohol Restriction Zone (ARZ). The consultation period for the ARZ has now ended and if Member approval is granted, we anticipate that the ARZ will be officially introduced in February. We are currently assessing sites for signage around the city and at the railway station.



- 2.8. If the ARZ is approved, we will provide portable display banners to be deployed at the Railway station on Saturdays to inform travellers of the ARZ and to try to deter them from 'alcohol loading' (taking purchased alcohol into pubs and clubs).
- 2.9. The Operation Erase working group met for the final time on 20th November. The action plan is now completed and future work will now be merged into the main AVANTE group. We are grateful for high levels of attendance at these meetings from representatives of British Transport Police, Visit York, York Hoteliers Association, Pub Watch, First Transpennine trains, CYC Licensing and NYP.
- 2.10. As part of the Operation Erase Action Plan, BTP have increased their presence on trains into York from Middlesbrough. Through engaging with

travellers they have noted a worrying trend of women pre-loading high amounts of spirits and being told by them that they wouldn't have the confidence to go out without having a number of drinks first. Door staff also report that it is females who tend to conceal bottles of spirits in handbags. We are keen to work with Public Health to address this issue through a campaign around alcohol loading/pre-loading in the New Year.

- 2.11. We have just completed work to establish an Alcohol Referral Project for York which is due to begin next month. The project will run for a pilot period of 12-18 months and will be aimed at York residents who have been arrested for public order and drunkenness offences (maximum of 5 offences). Those who are alcohol dependent, who have mental health issues or are prolific offenders, will be excluded. The individual will be bailed for 14 days and then given the option to attend a day long course, in which case the bail will be cancelled. If the option of the course is not taken up, then the person will be charged for the offence. The course will be provided by Lifeline and will encourage people to reflect on their behaviour and self-image, rather than purely alcohol issues. Previous studies have shown that the impact of the course on participants lasts for about a year but they will receive text message alerts (written by themselves on the course) after this time to keep up motivation. Funding has been provided by the North Yorkshire Substance Misuse Partnership which will allow for the course to be initially free of charge but a charge could be introduced at a later date. The University of York have agreed to provide evaluation of the project.
- 2.12. Following another year concerning the number of attendances by University of York (NB: not the University of York St. John) Freshers and their chaperones in drink at the York Hospital Emergency Department a meeting was convened on the 6th December, with both University SU reps, University Security Staff, North Yorkshire Substance Misuse Partnership, Public Health and the ED Consultant to look at ways in which we might run some awareness campaigns on campus.
- 2.13. AVANTE members have asked that work be done to ensure that all the Responsible Authorities (as identified under the Licensing Act 2003) are aware of their obligations and that we should work in partnership with these authorities when looking at licensing reviews.
- 2.14. AVANTE is also keen to look at improved coordination of work with Public Health as there is much cross-over between the Community Safety and Public Health agendas in this work area. We understand that Public Health is shortly to begin work on an Alcohol Strategy.



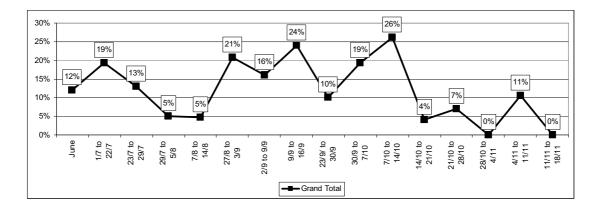
- 2.15. The level of "domestic" incidents so far in 2013-14 is predicted to be at similar levels to previous years. York saw the usual summer rises in reported/captured "domestic incidents, but this has been countered by he lower levels of incidents in September and October than in previous years.
- 2.16. The project to re-look at historic domestic violence data to include incidents where victims are between the ages of 16 and 18 has now been completed and figures have been adjusted accordingly back to 2009-10 so that we are able to compare like with like. A study of domestic incidents by age group for the whole of North Yorkshire, suggests that the percentage of incidents where the victim is under the age of eighteen is increasing, although this can be partially put down to the change in legislation in April 2013.

Domestic Incidents by Age Group in North Yorkshire

G ro up ing	2010-11	2011-12	2012-13	2013-14 to Sep	Grand Total
Under 18	1 .9 %	1.9%	2.2%	3.4 %	2.1%
18 - 19	5 .4 %	5.0%	4.6%	5.6%	5.1%
20 - 24	16.7%	17.2%	15.6%	14.3%	16.3%
25 - 29	14.5%	14.9%	13.5%	13.3%	14.3%
30 - 34	12.1%	12.5%	12.8%	12.6%	12.4%
35 - 39	12.7%	13.0%	12.6%	12.4%	12.7%
40 - 44	13.3%	12.8%	11.6%	12.8%	12.7%
45 - 49	10.3%	10.1%	10.4%	10.1%	10.2%
50 - 54	5.7 %	5.4%	6.4%	6.9%	5.9%
55 - 59	3 .2 %	3.1%	4.3%	3.5%	3.4 %
60 - 64	2 .2 %	2.0%	2.6%	2.0%	2.2%
65 - 69	0 .9 %	0.9%	1.6%	1.4 %	1.1%
70 +	1 .3 %	1.2%	1.7 %	1.8%	1.4 %
Grand Total	100.0%	100.0%	100.0%	100.0%	100.0%

2.17. The level of repeat incidents so far in 2013/14 is at 27%, with data showing a long-term pattern of slow increase from 23% in 2011-12. The summer and early autumn period has seen a higher level of repeat incidents than usual.

		2013/14 Financial Year											
Key Statistics	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Running Total
Total Domestic Incidents	208	230	236	257	265	203	223						1622
Change on Previous Month													
Repeat Incidents	43	59	54	46	66	74	102						444
% Repeats	21%	26%	23%	18%	25%	36%	46%						27%
Incidents involving Arrest	50	53	61	44	58	45	55						366
% Involving Arrest	24%	23%	26%	17%	22%	22%	25%						23%
Incidents Crimed	55	67	71	63	80	45	63						444
% Crimed	26%	29%	30%	25%	30%	22%	28%						27%
Incidents with Children Present	30	35	41	48	42	35	42						273
% with Children Present	14%	15%	17%	19%	16%	17%	19%						17%



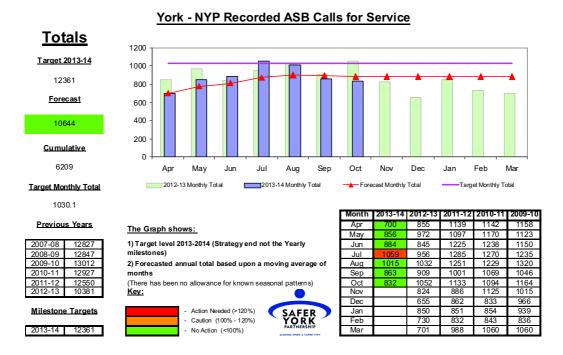
- 2.18. Police recording systems are constantly being checked to make sure the correct workflows are started within domestic violence cases with 100 incidents being sampled weekly for quality and training purposes. An example of this is that a 253 form needs to be filled out at the commencement of a domestic case. The above graph shows that the % of domestic incidents where the correct work-flows have not been started has been improving.
- 2.19. The Making Safe Monitor and Custody Pilot report has been completed with a key outcome being that referrals from Custody/Police to the scheme increased by 87% (based on two referrals last whole year) between January and September 2013.
- 2.20. Training and development with Children's Safeguarding Children's Board, for new domestic abuse training will be taking place over the

winter which will involve targeted work. Bespoke Adult Safeguarding and Toxic Trio Training has been developed and commissioned to IDAS and Health.

- 2.21. The domestic violence early intervention work plan has been circulated and the scheme is due to start in January, in the Clifton and West of the city areas. The information sharing agreement has been signed up to by ACC Kennedy and is due to be published on the Internet next week. Establishing the correct case cohort is an important process, and therefore a data meeting was held to establish the referral and information sharing process.
- 2.22. The domestic violence co-ordinator has been running the MARAC co-ordination function from September through to November until the new MARAC coordinator was settled in.
- 2.23. The domestic violence Christmas campaign has been planned with buses to run through York and Selby in December carrying advertising, as well as posters and packs to be distributed to YOT, SNT's and Youth services.
- 2.24. The Domestic Violence Board has met twice within the last quarter and a planned update on their terms of reference and progress towards achieving White Ribbon status will be given at the meeting.
- 2.25. There has not been a domestic violence murder recorded in York since 2008-09 to date.

Indicator	Туре	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
NI 34 Domestic Violence	Target	N/a	0	0	0	0	0
Murder	Out-turn	IV/a	0	0	0	0	0

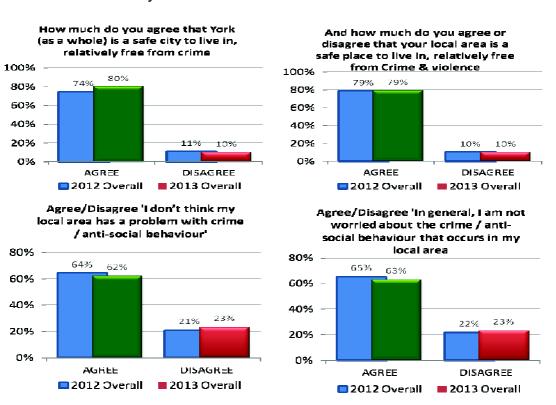
3. Anti-Social Behaviour



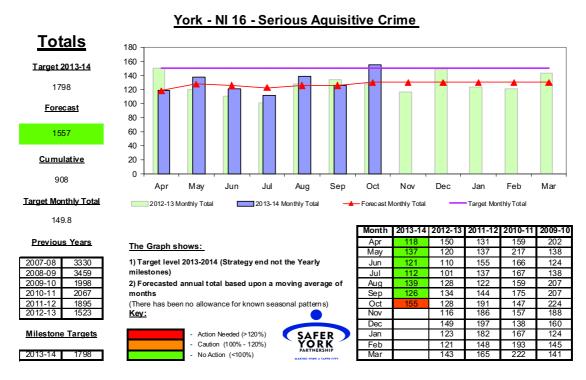
- 3.1. Levels of Police recorded anti-social behaviour calls for service in York suggest that incident levels are likely to be at similar levels to last year.
- 3.2. Available council environmental data for 2013-14 suggest that the although overall levels are similar to last year, although there may be slight rises in the following areas:
 - Drug Related Litter
 - Fly-tipping
- 3.3. In order to understand the requirement for the ASB Hub which is being proposed by CYC and NYP, work has been undertaken about scoping and understanding ASB demand across CYC and NYP. The table below shows that there are on average between 40 and 50 cases every day within the city which are recorded formally and sit within various IT systems. This table does not take in to account unrecorded and self-generated demand.

Demand on Average Day at 9 a.m Med	eting for	Previou	s 24hrs	of Data	(52 Day	s for eac	h day)	
Туре	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Avg Day
NYP - Environmental	1.8	1.8	1.5	1.4	1.7	1.8	2.7	1.8
NYP - Nuisance	16.1	18.0	17.5	17.3	19.5	25.6	27.9	20.2
NYP - Persona I	4.9	6.3	5.9	5.5	6.3	7.3	6.0	6.0
CYC - Abandoned Cars	0.0	0.4	0.4	0.4	0.3	0.4	0.0	0.3
CYC - Dog Fouling	0.2	1.7	1.9	1.5	1.4	1.8	0.2	1.2
CYC - Drug Related Litter	0.0	0.4	0.6	0.7	0.6	0.4	0.0	0.4
CYC - Flytipping - Rubbish	1.1	7.0	6.9	6.8	6.4	5.6	0.5	4.9
CYC - Graffiti	0.2	1.0	0.9	1.0	0.4	0.5	0.1	0.6
CYC - Housing ASB complaints Opened	0.0	0.8	1.1	1.1	1.1	0.6	0.0	0.7
CYC - Litter	0.5	2.8	2.9	3.0	2.6	2.8	0.2	2.1
CYC - Noise	3.9	4.2	4.7	4.2	3.6	5.1	5.9	4.5
NYFRS - Deliberate Fires	0.5	0.4	0.5	0.3	0.4	0.5	0.6	0.4
NYFRS - Hoax Calls	0.0	0.0	0.0	0.0	0.0	0.1	0.0	0.0
Total	29.2	44.8	44.8	43.0	44.2	52.5	44.2	43.1

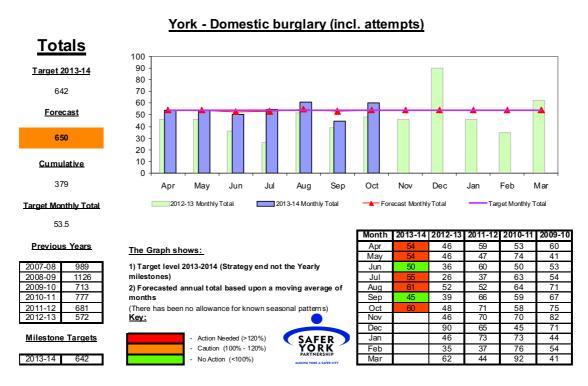
- 3.4. Since the agreement by Cabinet in November, work is continuing to move forward with establishing an ASB hub within York. We are currently investigating possible IT solutions, demand management, shift patterns and the various organisational compliances that will have to be met in order to ensure that reports of ASB are dealt with in an appropriate and timely manner.
- 3.5. The procurement contract for the establishment of the horse bailiff contract has just ended. Staff will be evaluating the bids over the near future.
- 3.6. The Community Enforcement Officers recently had a very successful case, against a trader for illegal fly-tipping. The offender in this case had fines and costs of £2050 in total, and the press release led to a lot of interest from members of the public.
- 3.7. We are currently working across North Yorkshire to look a introducing consistent processes across the area to ensure we are ready for the likely introduction of the new ASB Bill.
- 3.8. Training has been arranged for the Community Enforcement officers who have taken on the role of dealing with dangerous dogs and abandoned and tethered horses.
- 3.9. The results from the Big York survey have been released, and these show that although results were largely similar to last year, there have been improvements in the last year of the percentage of people who feel that York is a safe city.



4. Acquisitive Crime



4.1. Levels of serious acquisitive crime are predicted to be at similar levels to last year. This is due to the continued low volume of theft from and theft of a motor vehicle.



4.2. Although the long-term trend in domestic burglary is for a continued slow reduction, there have been more burglaries in the first half of 2013-14 than in previous years. These rises are city-wide with no specific modus

- operandi. The percentage of dwelling burglaries where the property is insecure is still at 33%.
- 4.3. The levels of non-domestic burglary continue to fall. This is mainly due to the reduction in burglaries that occur to garages and business premises. The levels of burglary to sheds and garages have also seen a smaller reduction
- 4.4. The items stolen in burglaries in York have been analysed for the first six months of 2013-14. Although there is a vast amount of items stolen, the general pattern of these has not changed over the last 2 years with jewellery and money still the most stolen / targeted item.

Items Stolen in Burglaries in York							
General Property Type	Total	General Property Type	Total				
Jewellery	21.9%	Horse tack	0.6%				
Financial	15.1%	Alcohol	0.5%				
Personal accessories	11.9%	Art/antiques	0.5%				
Computers, parts or accessories	11.0%	Drugs	0.5%				
Radio, T.V., etc	9.8%	Foodstuffs	0.4%				
Machinery or tools	7.7%	Tobacco	0.4%				
Other article	6.6%	Fuel	0.3%				
Sporting goods	3.5%	Office equipment	0.3%				
Photographic equipment	2.6%	Medical equipment	0.2%				
Household articles	2.3%	Scientific or optical devices	0.2%				
Vehicle accessory	1.4%	*NULL*	0.1%				
Appliance	0.9%	Metal	0.1%				
W eapons	0.7%	Safes	0.1%				
Building materials	0.6%	Vehicle audio eqpt	0.1%				
		Grand Total	100.0%				

- 4.5. Safer York receive around ten requests per month, from residents for cold calling control zones, which come via Trading Standards. Of these half meet the criteria for implementation which Trading Standards are progressing
- 4.6. Auto-crime remains low, with the majority of crime being committed to onstreet parked in suburban wards.
- 4.7. Residents in the following streets have been consulted on the possibility of alley-gating and at the recent council OIC meeting it has been decided to progress to full consultation.
 - Fountayne Street / Scaife Street
 - Walworth Street North / Hanover Street West
- 4.8. Residents in the following streets have been consulted on the possibility of alley-gating. At the recent council OIC meeting it has been decided that as residents are concerned about the impacts of waste changes that would be needed with the implementation of the gates, further work is needed in conjunction with Waste services to look into the possibly of creating waste collection arrangements that meant that residents would be happy to have gates installed.

- Millfield Road / Thorpe Street
- o Thorpe Street / Russell Street
- o Russell Street / Scott Street
- Scott Street / Nunmill Street
- Nunmill Street / Bishopthorpe Road
- 4.9. An alley-gating programme for the next three years has been created by Safer York and Public Rights of Way, based on a matrix of reported crime and anti-social behaviour, as well as site visits to see if alley-gating could be practicably completed. This has formed the individual alleyways and systems in to a priority order. This list will be reviewed on a yearly rolling basis, and this year's review has provided the following priority order.

D	All 10 (0 () () () ()
Prioriy ID	Alleyway Name (Systems in Yellow)
1	Bishopthorpe Road Alleyways (5 Alleyways)
2	Wilton Rise - St Pauls Square
3	Baile Hill Terrace - Kyme Street
4	Curzon Terrace Alleyways (2 Alleyways)
5	Barbican Streets (3 Alleyways)
6	Burnsall Drive
7	Brunswick Street - Southbank Avenue
8	Main Avenue - Second Avenue
9	Adelaide Street Alleyways (3 Alleyways)
10	Siward Street Alleyways (2 Alleyways)
11	Finsbury Street
12	Fenwick Street - Anne Street
13	Kitchener Street Area (5 Alleyways)
14	Farndale Street Alleyways (2 Alleyways)
15	Upper Hanover Street - Stamford Street West
16	Queen Annes Area (3 Alleyways)
17	Beaconsfield Street Area (6 Alleyways)
18	Holgate Road - Wilton Rise
19	Livingstone Street - Albany Street
20	Fountayne Street - Scaife Street

- 4.10. It is predicted that York is likely to have 300 more cycles stolen in 2013/14 than last year, a possible 45% increase. It must be borne in mind that York has seen significant cycle theft reduction in the last 2 years and that in the latter six months of the financial year there are normally less bikes stolen.
- 4.11. York continues to have lower cycle theft rates than other cycling cities which have seen similar rises at this time of year.

Volume of Cycle Thefts per 1,000 Population										
	Nov08-	60 deS -60 ln C	Jul10- Sep10	Jul11 - Sep11	Jul12- Sep12	Jun13- Aug13				
York	1.41	1.43	2.24	0.98	1.09	1.43				
Cambridge	4.30	5.42	7.04	4.36	5.10	4.61				
Oxford	2.56	3.52	3.93	4.87	4.00	3.65				
Brighton			1.34	1.02	1.47	1.40				
Bristol			1.54	1.37	1.20	1.25				
Exeter			0.94	0.86	1.05	0.96				
Lincoln			2.43	2.29	2.40	1.57				
Manchester			1.44	1.64	1.12	1.04				

Other Cities Rates Compared to York

					1.01	
	Nov08- Jan09	Jul09-	Jul10- Sep10	Jul11 - Sep11	Jun12- Aug12	Jun13- Aug13
Cambridge	3.1	3.8	3.1	4.4	4.7	3.2
Oxford	1.8	2.5	1.8	5.0	3.7	2.6
Brighton			0.6	1.0	1.3	1.0
Bristol			0.7	1.4	1.1	0.9
Exeter			0.4	0.9	1.0	0.7
Lincoln			1.1	2.3	2.2	1.1
Manchester			0.6	1.7	1.0	0.7

- 4.12. The number of bikes registered on Operation Spoke is approaching the 16000 mark and an event to mark the 15000th bike registered on Operation Spoke was held in West Offices on the 29th October.
- 4.13. Serious acquisitive crime at the following geographic and thematic areas continues to remain low:
 - o York College
 - Industrial Estates
 - Educational Establishments
 - Shopping Parks

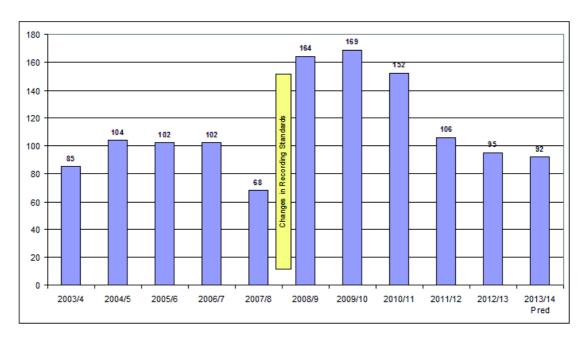
- City Centre Car Parks
- Hotels
- York Hospital
 - Leisure Facilities
- 4.14. Following an increase in domestic burglaries, we held a problemsolving meeting with SNA and CID officers to review the Burglary Action plan. The plan has now been redrafted and the frequency of meetings will increase from quarterly to bi-monthly.
- 4.15. Following recommendations from SYP, NYP have now joint-funded with us a number of Hermes and Apollo devices which allow for mass registration and checking of goods registered on the Immobilise property register. Officers have now received training and the Hermes device was deployed throughout the recent week of action (w/c 18th November) including events at West Offices and the University. University staff and the Safer Homes Handyperson staff will also be trained.
- 4.16. We are currently working to put together an 18 month programme of alley-gating schemes. This is to ensure improved coordination with CYC Waste Services. We have scheduled monthly Alley-gating meetings to ensure that the programme remains on track.
- 4.17. New crime prevention leaflets have been produced for victims of burglary and those living in the vicinity of the victimised property. The leaflets provide basic crime prevention advice and also advertise the CASAC (Community Action and Support against Crime) and Safer Homes Handyperson Scheme. The leaflets are colour-coded for ease of use by police officers. The new leaflets complement the more comprehensive 'Guide to Preventing Domestic Burglary' which should be distributed at the same time.
- 4.18. Copies of the above and a supply of UV property marking pens have been provided to each SNA inspector.
- 4.19. Meetings are scheduled to improve the coordination of the CASAC and Safer Homes Handyperson Schemes. Information on both schemes has been sent to all SNA inspectors for distribution to officers with an offer that both organisations are happy to attend Briefings to give more information about their service.
- 4.20. An additional meeting of the Off-Campus Crime Group was scheduled on the 1st November to discuss the recent increase in burglaries to

student properties. This was attended by University Security Staff, representatives from students' unions, university accommodations teams and SNA representatives. We continue to seek consistency of approach across both universities, particularly in the crime prevention material they provide. With this in mind both SUs are currently working to develop a joint-campaign and this is to be discussed at a follow-up meeting on the 22nd November. Our immediate aim is to prevent a repeat of last December when we experienced a spike in burglary, mainly attributable to student properties. We continue to work with the SU's, Landlords and Accommodations teams to send out alerts using Facebook, Twitter and other forms of social media.

- 4.21. The Auto-crime Task Group has been disbanded for the time being due to low crime levels. We will, however, continue to monitor crime levels and the group will be reconvened if crime begins to rise in this area.
- 4.22. Following an increase in cycle theft a problem-solving meeting was convened with NYP officers to review the Cycle Theft action plan. Meetings have now increased to bi-monthly. We are currently experiencing increases in the targeting of high value road bikes.
- 4.23. SNA's will deploy the Hermes devices to register cycles onto Immobilise.
- 4.24. In partnership with Visit York and iTravel York, SYP has led on an initiative to provide secure cycle parking facilities to hotels and B&Bs in the run up to the Grand Depart in York. Equipment can be provided by the Safer Homes Handyperson or via the park-that-bike initiative. This information will be distributed to hotels and B&Bs by Visit York and will be promoted on their website.
- 4.25. We are currently working to have effective crime prevention initiatives in place for March/April 2014 to coincide with the start of the racing season and an anticipated increase in road cyclists coming to York to cycle the Tour de France route.

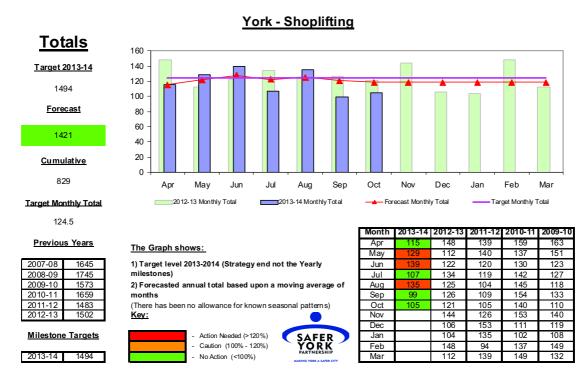
5. Other Information

5.1. NYP recorded information shows that there were 46 hate crimes recorded in York in the first quarter of 2013/14. This would suggest that reported Hate Crime in York will fall for a fifth year.



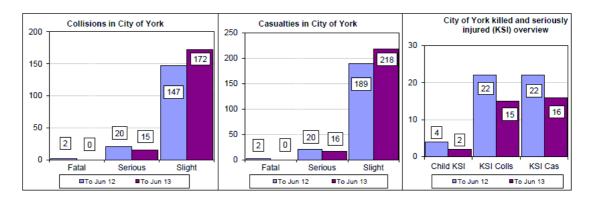
5.2. The pattern of hate crimes reported in first six months of 2013/14, have followed a similar trend to previous years where the majority of crimes/incidents are of a racial nature and that crimes/incidents are spread throughout the city with a small concentration around taxi services and late-night refreshment houses in the city-centre.

Ward	Homophobic	Racial	Religious	Sexual orientation	Transgender	Total
Bishopthorpe		1				1
Clifton		2				2
Dringhouses & Woodthorpe		3				3
Fishergate		1				1
Guildhall	1	13	2			16
Heworth		4		1		5
Holgate				1		1
Hull Road		2				2
Huntington & New Earswick				1		1
Micklegate		8				8
Rural West		1		1		2
Strensall					1	1
Westfield		3				3
TOTAL	1	38	2	4	1	46



- 5.3. The predicted level of shoplifting for 2013/14 is expected to be around 100 cases fewer than the previous year. This is due to the small reductions in crime which have been seen in all areas of the city.
- 5.4. It is predicted that there will be 250 less arrests for shoplifting in York in 2013/14 than there were last year. On average there are 50 different individuals who are arrested for Shoplifting in York each month. Of these 50 individuals, 30 of them are not arrested for shoplifting again within the next 12 months.
- 5.5. Levels of theft by an employee and burglary of a business premises are predicted to continue reducing based on available data.
- 5.6. Work is ongoing to establish a new Business Crime Partnership for York.
- 5.7. Best practice visits have been made to Chester Against Business Crime and Businesses Against Crime in Leeds (BACIL) where we have gathered a wealth of information and advice.
- 5.8. A number of business crime intranet systems for sharing information and intelligence between stores (to replace the paper target pack) have been looked at.
- 5.9. We invited BACIL to West Offices on the 10th December to present their new real-time business intranet system to a number of people including retail crime representatives from Selby, Harrogate and Scarborough. BACIL have given us access to their system for information sharing purposes.

- 5.10. The Crime Reduction Manager has met with the Association of Business Crime Partnerships to seek advice on best practice in this area and they have offered to give ongoing support as we are keen to set up a scheme based upon best practice.
- 5.11. A letter has been sent to RACY members, informing them that we are looking to set up a new business crime partnership for York and are aiming to launch this in April 2014.
- 5.12. Data available data for crime and Incidents at Ministry of Defence property show that there on average 1 crime and 1 incident recorded across their property in the last 2 months. Long-term trends indicate that crime, ASB and domestic violence continue to remain low across the ministry of Defense estates.



5.13. Data available on RTC's for the first six months of the years suggest that there have been less fatal and serious casualties, but and increase in the number of slight casualties. There were no recorded fatal casualties within the first six months of the year.

Report Written by:

Ian Cunningham, Senior Analyst, Tanya Lyon, Crime Reduction Manager, Paul Morrison, Neighbourhood Safety Manager. Jo Beilby, Domestic Violence This page is intentionally left blank

Annex

Glossary of Abbreviations used in the Report

A&E Accident and Emergency
ARZ Alcohol Restriction Zone
ASB Anti Social Behaviour

AVANTE Alcohol, Violence and Night Time Economy

BACIL Businesses Against Crime In Leeds

BTP British Transport Police

CASAC Community Action and Support Against Crime

CID Criminal Investigation Department

CIZ Cumulative Impact Zone
CYC City of York Council
ED Emergency Department

IDAS Independent Domestic Abuse Services

IQUANTA A web-based service provided to police forces and

community safety partnerships

JSIA Joint Strategic Intelligence Assessment
MARAC Multi Agency Risk Assessment Conference

NYP North Yorkshire Police

NYFRS North Yorkshire Fire and Rescue Service

OIC Officer in Charge

RACY Retailers Against Crime in York

RTC Road Traffic Collisions
SNA Safer Neighbourhood Area
SNT Safer Neighbourhood Team

SU Student Union

SYP Safer York Partnership

UV Ultra Violet

YDH York District Hospital YOT Youth Offending Team This page is intentionally left blank



Community Safety Overview and Scrutiny Committee

14th January 2014

Report of the Director for Communities and Neighbourhoods, and the Director of City and Environmental Services

Quarter 2 Finance and Performance update for Environmental Services and Public Protection

Summary

1. The purpose of this report is to provide an update on financial performance, service plan improvement actions and performance measures for Environmental Services and Public Protection.

Financial Performance Analysis

Finance - Forecast outturn - Monitor 2

2. The services that relate to Community and Safety Overview and Scrutiny committee cross two Directorates (City and Environmental Services and Communities and Neighbourhoods). Service Plan Variations which relate to services within this scrutiny are shown below:

	Net		Variance
	Budget	Outturn	
	£'000	£'000	£'000
CES Directorate (Extract)			
Highways, Waste and Fleet	10,914	12,143	+1,229
CANS Directorate (Extract)			
Smarter York	3,107	3,336	+229
Communities & Equalities	1,229	1,228	-1
Parking Services	1,492	1,632	+140
Public Protection	-166	-282	-116
Safer York Partnership	172	172	0
CANS Directorate (Extract)	5,834	6,086	+252

Note: '+' indicates an increase in expenditure or shortfall in income '-' indicates a reduction in expenditure or increase in income

3. Details of the main variations by service plan are detailed in the following paragraphs.

Highways, Waste and Fleet (£+1,229k)

- 4. A number of pressures exist across Waste Services (£981k). Significant savings relating to round rationalisation, changes to operations at Household Waste sites, changes to garden waste and new charges for replacement bins were agreed in the last budget. These have now either been implemented or in the process of implementation however later in the year than initially required. This has led to a forecast overspend of £415k.
- 5. Elsewhere within Waste there are additional cost pressures due to increased numbers of tonnages being collected and sent to landfill (£208k) and a new cost of processing wood due to new statutory requirements has added a cost of £75k. There also remains a shortfall in Commercial Waste income of £104k. This is due to a reducing customer base as the Council is often priced higher than its competition.
- 6. There remains a budget pressure across fleet services as savings anticipated as part of the fleet review have yet to be delivered (£194k).
- 7. Savings from previous years (£168k), including those related to agency staff and terms and conditions, continue to cause a budget problem however the position has improved since the last monitor and work is ongoing to mitigate this further.
- 8. Work is ongoing to deliver these savings, however it is acknowledged that they will not be fully delivered in this financial year and in the meantime compensatory savings are being sought across the directorate. The reported overspend at Monitor 2 across the CES directorate is £887k.

Communities and Neighbourhoods (£+252k)

- 9. There is currently a forecast overspend of £229k on Smarter York, mainly due to one off redundancy costs (£94k), one off overspends on staff costs (£70k) due to the delay in implementation of the new structure.
- 10. There is a forecast overspend of £140k within Parking Services due to an £76k shortfall of income from Penalty Charge Notices and £54k one off redundancy costs.

11. The services within public protection are forecast to underspend by £116k. This is primarily due to additional income across the services notably Registrars (£25k) and Bereavement Services (£81k). There is also a projected underspend of £15k within Environmental Health and Trading Standards due to holding staffing vacancies.

Performance Headlines – Monitor 2

Safer Communities

- 12. York is still one of the safest cities in which to live, with overall crime figures predicted to reduce again, by 5% on last year. This aspect of York is well recognised by those who reside here, with the 2013 Big York Survey showing the percentage of residents who feel York is a safe place to live as increasing and the percentage of residents who think their local area is safe being stable.
- 13. There are however, some types of crime that the council is actively working to tackle. Based on the first 6 months of this year criminal and environmental Anti Social Behaviour incidents are slightly up on last year. To improve the way Anti Social Behaviour is dealt with the council is working in partnership with the police to explore the possibility of establishing a multi agency Anti Social Behaviour Hub at West Offices.
- 14. However, the numbers for all violent crime continue to reduce as do those for Hate Crime incidents, reducing for the fifth consecutive year: from 169 in 2009/10 to 95 in 2012/13 with the forecast at 84 for 2013/14.

Waste

- 15. The council remains committed to the Allerton Park Scheme and a final decision is pending following the recent judicial review and a subsequent appeal. The implementation of the Waste Strategy is crucial in responding to the significant waste challenge which shows a decline in recycling coupled with increased tonnages being sent for landfill. With increasing landfill tax costs, this is an unwelcome trend and places cost pressures on the service.
- 16. As a direct response to this, waste rounds were rationalised and have already delivered significant cost savings this year. An additional 824 households will also now benefit from recycling and garden waste collections which will go someway towards improved recycling rates.

Flood Management

17. A multi-million pound scheme to help protect around 300 residents' homes and businesses from the risk of flooding is now underway in the Water End area of York. The £3.2m scheme is a partnership between the council and the Environment Agency The council has contributed £1m towards the work which will greatly reduce the risk of a recurrence of the 2012 flooding and leakages in the Water End area of the city.

Consultation

18. This paper is an information report for Members and therefore no consultation has been undertaken regarding its contents.

Corporate Priorities

19. Reporting on Financial Performance and Service Plan actions supports the Corporate Theme of 'Core Capabilities'.

Implications

- *Financial* Considered as part of this report
- Human Resources (HR) N/A
- Equalities N/A
- Legal N/A
- Crime and Disorder N/A
- Information Technology (IT) N/A
- Property N/A
- Risk Management N/A

Conclusion

20. This report provides an update on quarter 2 performance.

Recommendations

21. The Scrutiny Committee is asked to note the financial and performance information provided in the report.

Reason: To ensure that the Committee is kept updated on financial and performance issues.

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Report Approved x

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